

# Mta Bus Operator Study Guide

Bus Operator Review and Evaluation of the Use of Bus Operator Testing Procedures in the Personnel Selection Process Within the Transit Industry Bus Operator/Conductor BUS OPERATOR Transit Bus Operator Distraction Policies Bus Operator Practices to Protect Bus Operators from Passenger Assault BUS OPERATOR SELECTION SURVEY Transit Operator Health and Wellness Programs Bus Operator Selection Survey (Boss) Bus Operator-Conductor Bus Operator Workstation Evaluation and Design Guidelines Bus Driver Exam Review Guide Bus Operator Part-time Transit Operators Bus Operator / Conductor (C-3383) Bus Operations and Performance Bus Operator Case Studies in Reduced-fare Transit Liability Cost and Risk Analysis Studies Arco Publishing Company National Learning Corporation Christopher A. Kozub National Learning Corporation Yuko J. Nakanishi National Learning Corporation Mary Joyce McGlothlin Davis National Learning Corporation National Learning Corporation Heecheon You Lewis Morris National Learning Corporation Charles River Associates National Learning Corporation National Research Council (U.S.). Transportation Research Board Michael Rudman Steven B. Colman Victoria Chaney Bus Operator Review and Evaluation of the Use of Bus Operator Testing Procedures in the Personnel Selection Process Within the Transit Industry Bus Operator/Conductor BUS OPERATOR Transit Bus Operator Distraction Policies Bus Operator Practices to Protect Bus Operators from Passenger Assault BUS OPERATOR SELECTION SURVEY Transit Operator Health and Wellness Programs Bus Operator Selection Survey (Boss) Bus Operator-Conductor Bus Operator Workstation Evaluation and Design Guidelines Bus Driver Exam Review Guide Bus Operator Part-time Transit Operators Bus Operator / Conductor (C-3383) Bus Operations and Performance Bus Operator Case Studies in Reduced-fare Transit Liability Cost and Risk Analysis Studies *Arco Publishing Company National Learning Corporation Christopher A. Kozub National Learning Corporation Yuko J. Nakanishi National Learning Corporation Mary Joyce McGlothlin Davis National Learning Corporation National Learning Corporation Heecheon You Lewis Morris National Learning Corporation Charles River Associates National Learning Corporation National Research*

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introduction literature review survey findings case examples conclusions

ch 1 introduction background project objectives technical approach to project report organization ch 2 literature summary transit security workplace violence bus operator training and selection video surveillance self defense bus operator perspective international studies ch 3 survey results characteristics of survey respondents security provider fare and rules enforcement standard operating procedures definition of assault assault characteristics training employee assistance data collection and reporting methods to address operator assaults bus operator selection methods impact of violence against operators effective measures ch 4 operator protection measures technology and information management barriers information management and crime analysis video surveillance audio surveillance automatic vehicle location system transit operations decision support system emergency communications dna kits

the report documents current information on prevention and intervention strategies and resources that can be used by transit agencies it offers survey information obtained from individuals with the responsibility for managing health and wellness programs this synthesis covers the state of the practice at 14 u s transit agencies of various sizes operating different modes in diverse locales around the nation

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provides scientifically validated design guidelines that ergonomically accommodate operators from the 5th percentile female to the 95th percentile male population the design guidelines address all aspects of the bus operator workstation including the seat steering assembly pedals instrument panels farebox and other equipment

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the report examines how part time labor has affected the cost and performance of transit systems over the past 25 years and considers how part time labor can be meaningfully incorporated into the workforce of transit systems

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